



Blackhawk Technology Consulting LLC

Blackhawk Education Services

Classroom Instruction Catalog

Application Jukebox: Install and Configure

This classroom instruction course explores the installation, configuration, and administration of the Application Jukebox deployment, which consists of the Application Jukebox Server, Application Jukebox Agent and the Application Jukebox Packaging Studio. Upon completion of the course, students will have obtained the knowledge to successfully install, configure and manage their businesses Application Jukebox deployment.

[Application Jukebox: Install and Configure](#)
[Request Onsite Delivery](#)

Application Jukebox: Deploy and Support

This classroom instruction course, which is targeted at experienced system and application infrastructure administrators, covers the deployment process using available tools and utilities within Application Jukebox, Active Directory deployment and configuration and the support of the Application Jukebox infrastructure. The course conveys skills for the management and support of the Application Jukebox solution. Troubleshooting tips and supports resources are presented throughout the course. Upon completion of the course, students will have obtained the knowledge to effectively deploy and support their Application Jukebox infrastructure and deployment.

[Application Jukebox: Deploy and Support](#)
[Request Onsite Delivery](#)

ThinApp: Install and Configure

This classroom instruction course explores the installation, configuration and administration of the ThinApp deployment, which consists of ThinApp interface, packaging studio and ThinApp specific configurations. Upon completion of the course, students will have obtained the knowledge to successfully install, configure and manage their businesses ThinApp deployment.

[ThinApp: Install and Configure Request Onsite Delivery](#)

ThinApp: Deploy and Support

This classroom instruction course, which targeted at experienced system and application administrators, covers the deployment process using available tools and utilities within the ThinApp product, Active Directory deployment and configuration the support of the virtualized application. The course conveys skills for the management and support of the ThinApp program, packaging studio and the virtualized applications. Troubleshooting tips and tricks and resources are presented throughout the course. Upon completion of the course, students will have obtained the knowledge to affectively deploy and support their businesses ThinApp deployment.

[ThinApp: Deploy and Support Request Onsite Delivery](#)

VMware View: Install, Configure and Manage

This hands-on classroom instruction course will help build your skills in the VMware View Suite of products. The suite includes the following: VMware View Manager, VMware View Composer and VMware ThinApp. Upon completion of the course, students will have a working knowledge of the features and operation of VMware View and be able to install and configure the VMware View components, create persistent and nonpersistent desktop pools, configure virtual desktops for printing, USB redirection, and multimedia redirection, configure authentication using devices such as smart cards or cryptographic authentication, use VMware View Composer to deploy and manage linked clone virtual desktops and use ThinApp to package up applications to be virtualized.

[VMware View: Install, Configure and Manage Request Onsite Delivery](#)

VMware Infrastructure 3.5: Install and Configure

This hands-on classroom instruction course explores the installation, configuration, and management of VMware Infrastructure 3, which consists of VMware ESX Server and VMware Virtual Center. Upon completion of this course, the student can take the examination to become a VMware Certified Professional.

[VMware Infrastructure 3.5: Install and Configure Request Onsite Delivery](#)

VMware Infrastructure 3.5: Deploy, Secure and Analyze

This hands-on classroom instruction course, aimed at experienced VMware Infrastructure administrators, is a continuation of the VMware Infrastructure 3.5: Install and Configure course. On completion of this course, students can take the examination to become a VMware Certified Professional.

[VMware Infrastructure 3.5: Deploy, Secure and Analyze Request Onsite Delivery](#)

VMware Infrastructure 3.5: Fast Track

This intensive, extended hours classroom instruction course covers the installation, management, and use of VMware ESX Server, VMware VirtualCenter, VMware DRS, VMware HA, VMware Consolidated Backup (VCB), VMware Converter, Storage VMotion, and VMware Update Manager. It combines the content from the 3.5 versions of the VMware Infrastructure 3: Install & Configure and Deploy, Secure, and Analyze classroom instruction courses. Upon completion of this course, you can take the examination to qualify as a VMware Certified Professional.

[VMware Infrastructure 3.5: Fast Track Request Onsite Delivery](#)

VMware Infrastructure: Design

This hands-on training course explores the foundations of designing VMware Infrastructure architectures. This course is most appropriate for individuals who are new to designing virtual infrastructures and who intend to gain further hands-on design experience.

[VMware Infrastructure: Design Request Onsite Delivery](#)

VKernel Optimization Pack: Install, Configure and Support

This hands-on classroom instruction course introduces the most compelling features of the VKernel Optimization Pack. This course demonstrates how to install, configure, deploy and support the VKernel Optimization Pack. This course also demonstrates features capable of reducing your IT costs while improving efficiency, availability, flexibility, and manageability.

[VKernel Optimization Pack: Install, Configure and Support Request Onsite Delivery](#)

Blackhawk VDI: Design and Architecture

This hands-on classroom instruction course explores the foundations of designing the Blackhawk 7 Pillars of VDI solution within your environment. Upon completion of the workshop, students will be able to: understand the recommended design process, the layered architecture design model and the reference framework for the 7 Pillars design, design considerations to meet business needs and Blackhawk's best practices for a 7 Pillars of VDI deployment.

The individuals who would best benefit from these comprehensive courses are: system architects, system administrators, IT managers, storage administrators and individuals who are responsible for the businesses VDI initiative.

[Blackhawk VDI: Design and Architecture Request Onsite Delivery](#)

Blackhawk DR/BC: Fundamentals and Best Practices

The Blackhawk DR/BC Fundamentals and Best practices workshops take you beyond just theory and concepts to the actual mechanics and step-by-step methodology for developing, maintaining and assessing your businesses disaster recovery and business continuity management program. Upon completion of this workshop, students will have a working understanding and knowledge of disaster recovery and business continuity concepts, design principals for a working disaster recovery and business continuity plan, how to assess and utilize your DR/BC plan and readiness and a working knowledge of DR/BC best practices.

[Blackhawk DR/BC: Fundamentals and Best Practices Request Onsite Delivery](#)

Veeam Backup and Replication: Install and Configure

This hands on classroom instruction course explores the installation, configuration and administration of the Veeam Backup and Replication product. The Veeam Backup and Replication product is the first product that combines backup and replication in an easy to use product and for fast recovery of your VMware ESX servers. Upon completion of the course, students will have obtained the knowledge to successfully install, configure and administer their businesses Veeam Backup and Replication deployment.

[Veeam Backup and Replication: Install and Configure Request Onsite Delivery](#)

Veeam Backup and Replication: Deploy and Support

This classroom instruction course, which is targeted at experienced system administrators, storage administrators and IT managers, covers the deployment and support using various tools found within the Veeam Backup and Replication program. The course conveys skills for the management and support of the Veeam Backup and Replication product.

Troubleshooting tips and support resources are presented throughout the course. Upon completion of the course, students will have obtained knowledge to effectively deploy and support Veeam Backup and Replication with their businesses environment.

[Veeam Backup and Replication: Deploy and Support Request Onsite Delivery](#)

Veeam Management Suite: Install and Configure

This classroom instruction course explores the installation, configuration, and administration of the Veeam Management Suite deployment, which consists of the following: Veeam Backup and Replication, Veeam Reporter Enterprise, Veeam Monitor and Veeam Configurator. Upon completion of the course, students will have obtained the knowledge to successfully install, configure and manage their businesses Veeam Management Suite deployment.

[Veeam Management Suite: Install and Configure Request Onsite Delivery](#)

Veeam Management Suite: Deploy and Support

This classroom instruction course, which is targeted at experienced system administrators, storage administrators, IT managers and virtualization administrators, covers the deployment process using available tools and utilities within the Veeam Management Suite, system administration tools and the support of the Veeam Management Suite infrastructure. The course conveys skills for the management and support of the Veeam Management Suite. Troubleshooting tips and supports resources are presented throughout the course. Upon completion of the course, students will have obtained the knowledge to effectively deploy and support their Veeam Management Suite infrastructure and deployment.

[Veeam Management Suite: Deploy and Support Request Onsite Delivery](#)

Virtualization Integration Workshop

This workshop which can be taught in the classroom or onsite, provides data center managers and personnel, IT managers, server administrators, network administrators, storage administrators, backup administrators, and virtualization administrators with information on how a virtual infrastructure will affect there day to day work.

[Virtualization Integration Workshop Request Onsite Delivery](#)

Chargeback: Implementing an affective chargeback model

This workshop is geared at IT managers, storage administrators, system administrators and virtualization administrators who want to budget for the future expansion of the virtual data center, know who is using what resources and what the associated cost of those resources and who want to justify further hardware costs to management. This workshop will outline an affective chargeback framework with our industry proven chargeback methodology, our partners tools to help calculate which resources are being used and their associated costs and the tools and reports to recover the costs of your virtual infrastructure.

[Chargeback: Implementing an affective chargeback model Request Onsite Delivery](#)