



## **Blackhawk Technology Consulting LLC**

### **Blackhawk and Endeavors Solutions**

#### ***Application Jukebox Jump Start***

Blackhawk Technology Consulting LLC's services offerings are designed to help your IT organization at any IT life-cycle or stage; from gathering business and technical requirements and specifications, to custom development, all the way through the integration cycle with existing business systems and processes. The Blackhawk Application Jukebox Jump Start program is outlined below.

#### **Blackhawk Application Jukebox Jump Start Program**

The Blackhawk Application Jukebox Jump Start program is designed to help your business and IT organization to maximize your valuable time and resources by helping you to quickly understand and take advantage of the benefits and features of the Endeavors Application Jukebox solution. The Blackhawk Application Jukebox Jump Start program is a one-day on-site service which will walk your IT staff through the installation, configuration, packaging, implementation, deployment and support of your Endeavors Application Jukebox solution. Your IT staff will walk away from this program with a complete knowledge transfer and the confidence to effectively manage your Endeavors Application Jukebox deployment.

#### **Blackhawk Application Jukebox Jump Start Program**

##### ***Pre-program Teleconference Call***

- Introduce the key participants of the Blackhawk Application Jukebox Jump Start project (Blackhawk staff, customer staff, technical staff and decision makers)
- Verify the hardware and software specifications for the project

- Review the logistics of the project

### ***Day 1: Onsite***

- Overview of the Endeavors Application Jukebox application streaming/virtualization solution
- Installation, setup, configuration, implementation, administration and support of the Endeavors Application Jukebox application streaming/virtualization solution
- Provide working applications for testing and discussion
- Delivery of the knowledge transfer through an interactive Proof Of Concept (POC) course:
  - Application streaming and virtualization foundation
  - Introduction to the Endeavors Application Jukebox application streaming/virtualization solution
  - Application packaging process using the Application Jukebox Packaging Studio
  - Practical packaging and configuration of Application Jukebox package
  - Advanced concepts: compression, encryption and virtualization options
  - Provide consultation services on deploying and supporting the Endeavors Application Jukebox deployment in your particular environment
  - Develop and implement best practices for your Endeavors Application Jukebox deployment

### ***Follow-up Phase***

- Questions and issues with the Blackhawk Application Jukebox Jump Start program
- Survey on the service
- 1-month support on the service

### **The Blackhawk Difference:**

Blackhawk Technology Consulting LLC is unique in that its technology professionals have proven expertise and capabilities in application virtualization technologies, from planning, designing, deploying, and supporting organizations using application virtualization technologies so that businesses can remain productive and profitable.

For more information or to receive a free quote for the Blackhawk Application Jukebox Jump Start service offering, please call (541) 505-7229 or e-mail our sales team at [sales@blackhawk-tech.net](mailto:sales@blackhawk-tech.net).

## **Key Benefits**

- Take full advantage of the experience and expertise of Blackhawk Technology Consulting LLC for an efficient experience and knowledge transfer
- Get your Endeavors Application Jukebox solution running quickly
- Ensure that your Application Jukebox deployment is successful
- Receive experienced and reliable support from Endeavors and Blackhawk Technology Consulting LLC on your Application Jukebox applications

## **Blackhawk Technology Consulting LLC Roles and Responsibilities**

- Blackhawk Technology Consulting LLC Senior Consultant: The Senior Consultant conducts the application packaging process and writes the final documentation
- Blackhawk Technology Consulting LLC Project Manager: Plans and coordinates all project functions involving the Application Jukebox Jump Start service

## **Businesses Roles and Responsibilities**

- System Administrator: The system administrator is responsible for all hardware, software and networking prerequisites

Copyright 2007, Blackhawk Technology Consulting LLC