



## **Blackhawk Technology Consulting LLC**

### **Blackhawk and Endeavors Application Streaming/Virtualization Solution**

#### ***Application Packaging Service***

Blackhawk Technology Consulting LLC's services offerings are designed to help your IT organization at any IT life-cycle or stage; from gathering business and technical requirements and specifications, to custom development, all the way through the integration cycle with existing business systems and processes. The Blackhawk Application Jukebox Packaging Service is outlined below.

#### **Blackhawk Application Jukebox Packaging Service:**

With the proven experience in application streaming and virtualization, the trained and certified consultants at Blackhawk Technology Consulting LLC can help your business maximize your valuable time and resources by quickly and expertly getting your applications packaged up and ready to deploy with your new Endeavors Application Jukebox infrastructure. This application packaging service from Blackhawk Technology Consulting LLC allows customers to outsource the packaging of applications to our certified consultants and receive a fully functional set of applications with days or hours.

A list of pre-approved applications which have been packaged successfully by Blackhawk Technology Consulting LLC can be found on the Blackhawk and Endeavors Application Streaming/Virtualization Solutions page on our web site or downloaded in the Blackhawk and Endeavors Application Streaming/Virtualization Solution Packet. These applications have been reported to be successfully packaged by Blackhawk Technology Consulting LLC and associated partners. If a customer has a customized Windows-based application, then Blackhawk Technology Consulting LLC will need to conduct an Application Feasibility Study to ensure that the application can be successfully packaged.

# **Blackhawk Application Packaging Program**

## ***Pre-program Teleconference Call***

- Introduce the key participants of the Application Packaging Service project (Blackhawk staff, including project manager and consultants, customer staff, technical staff and decision makers)
- Verify the hardware and software specifications for the project
- Review the logistics of the project

## ***Day 1: Hour 1***

- A Senior Consultant from Blackhawk Technology Consulting LLC will prepare the application for the application packaging process on a packaging system (Windows 2000, XP, 2003 or Vista Virtual Machine) as required by the business
- A Senior Consultant from Blackhawk Technology Consulting LLC conducts the application packaging process of the proposed application as given by the business

## ***Day 1: Hour 2***

- A Senior Consultant from Blackhawk Technology Consulting LLC will perform a post-packaging test on another VM that is equipped to stream the application to verify that the packaged application runs accordingly and to the requirements of the business
- Documentation of the packaging process is gathered by the Senior Consultant for a later write-up of the installation procedures and test procedures for later review

## ***Day 1: Hour 3***

- The newly packaged application is given to the customer either through our secure FTP site, CD-ROM or uploaded to their Application Jukebox server with completed documentation
- Online or phone training is provided to the customer upon request

## ***Follow-up Phase***

- Questions and issues with the Blackhawk Application Packaging Service
- Survey on the experience
- One-month free support on the packaged application

Blackhawk Technology Consulting LLC is unique in that its technology professionals have proven expertise and capabilities in application virtualization technologies, from planning, designing, deploying, and supporting organizations using application virtualization technologies so that businesses can remain productive and profitable.

For more information or to receive a free quote for the Blackhawk Application Packaging Service offering, please call (541) 505-7229 or e-mail our sales team at [sales@blackhawk-tech.net](mailto:sales@blackhawk-tech.net).

## **Key Benefits**

- Take full advantage of the experience and expertise of Blackhawk Technology Consulting LLC for an efficient experience and knowledge transfer
- Get your applications packaged and running quickly
- Ensure that your Application Jukebox application packaging deployment is successful
- Receive reliable and timely support from Blackhawk Technology Consulting LLC and Endeavors on your Application Jukebox applications

## **Blackhawk Application Jukebox Application Packaging Overview**

With the experience in application streaming and virtualization, the experienced and reliable consultants at Blackhawk Technology Consulting LLC can help your business maximize your valuable time and resources by quickly and efficiently getting your applications packaged and ready for deployment. This application packaging service from Blackhawk Technology Consulting LLC allows customers to outsource the Application Jukebox application packaging to our certified consultants and receive a fully functional packaged application within days or hours. Included in the Blackhawk Application Jukebox Application Packaging Service is an analysis of the Total Cost of Ownership (TCO) and the Return On Investment (ROI) which is associated with the packaged application. By taking full advantage of the expertise and experience of Blackhawk Technology Consulting LLC's Application Jukebox Application Packaging Services, your business will be more efficient and successful with your software usage and deployments.

## **Blackhawk Technology Consulting LLC Roles and Responsibilities**

- Blackhawk Technology Consulting LLC Senior Consultant: The Senior Consultant conducts the application packaging process and writes the final documentation
- Blackhawk Technology Consulting LLC Project Manager: Plans and coordinates all project functions involving the Blackhawk Application Jukebox Application Packaging Services

### **Businesses Roles and Responsibilities**

- System Administrator: The system administrator is responsible for all hardware, software and networking prerequisites

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