



## **Blackhawk Technology Consulting LLC**

### **Blackhawk ThinApp Jump Start**

Blackhawk Technology Consulting LLC's services offerings are designed to help your IT organization at any IT life-cycle or stage; from gathering business and technical requirements and specifications, to custom development, all the way through the integration cycle with existing business systems and processes. The Blackhawk ThinApp Jump Start program is outlined below.

#### **Blackhawk ThinApp Jump Start Program:**

The Blackhawk ThinApp Jump Start program is designed to help your business and IT organization to maximize your time and resources by helping you to quickly understand and take advantage of the benefits and features of the ThinApp Virtualization Suite. The Blackhawk ThinApp Jump Start program is a one-day on-site services which will walk your IT staff through the installation, configuration, packaging, implementation, deployment and support of your ThinApp Virtualization Suite solution. Your IT staff will walk away from this program with a complete knowledge transfer and the confidence to effectively manage your ThinApp Virtualization Suite solution.

### **Blackhawk ThinApp Jump Start Program**

#### ***Pre-program Teleconference Call***

- Introduce the key participants of the Blackhawk ThinApp Jump Start project (Blackhawk staff, customer staff, technical staff and decision makers)
- Verify the hardware and software specifications for the project
- Review the logistics of the project

## ***Day 1: Onsite***

- Overview of the ThinApp Virtualization Suite solution
- Installation, setup, configuration, implementation, deployment and support of the ThinApp Virtualization Suite solution
- Provide working virtual applications for testing and discussion
- Delivery of the knowledge transfer through an interactive proof of concept course:
  - Application virtualization foundation
  - Introduction to the ThinApp Virtualization Suite
  - Application packaging process
  - Practical installation and packaging of a ThinApp application
  - Advanced concepts: isolation, sandboxing, application interaction, virtual registry, virtual OS, virtual file system, licensing and monitoring
    - Provide consultation services on deploying and supporting the ThinApp Virtualization Suite in your particular environment
    - Develop and implement best practices for your ThinApp Virtualization Suite solution

## ***Follow-up Phase***

- Questions and issues with the Blackhawk ThinApp Application Packaging service
- Survey on the experience
- 1-month support on the ThinApped application

## **The Blackhawk Difference**

Blackhawk Technology Consulting LLC is unique in that its technology professionals have proven expertise and capabilities in application virtualization technologies, from planning, designing, deploying, and supporting organizations using application virtualization technologies so that businesses can remain productive and profitable.

For more information or to receive a free quote for the Blackhawk ThinApp Jump Start service offering, please call (541) 505-7229 or e-mail our sales team at [sales@blackhawk-tech.net](mailto:sales@blackhawk-tech.net).

## **Key Benefits**

- Take full advantage of the experience and expertise of Blackhawk Technology Consulting LLC for an efficient experience and knowledge transfer
- Get your ThinApp Virtualization Suite solution running quickly
- Ensure that your ThinApp deployment is successful
- Receive experienced and reliable support from ThinApp and Blackhawk Technology Consulting LLC on your ThinApp applications

## **Blackhawk Technology Consulting LLC Roles and Responsibilities**

- Blackhawk Technology Consulting LLC Senior Consultant: The Senior Consultant conducts the application packaging process and writes the final documentation
- Blackhawk Technology Consulting LLC Project Manager: Plans and coordinates all project functions involving the ThinApp application packaging solution

### **Business Roles and Responsibilities**

- System Administrator: The system administrator is responsible for all hardware, software and networking prerequisites

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